

Data Allowance Policy

In compliance with FCC requirements, Sharon Telephone Company provides clear information about data allowances for our broadband services to ensure transparency and help our customers make informed decisions about their internet usage.

Data Allowance Policy Overview

- **Unlimited Data:** Sharon Telephone Company offers all broadband plans with unlimited data usage for residential and business customers. Under these plans, there are no specific data caps, and customers can use the internet without restrictions on the amount of data consumed each billing cycle.
- **Data Monitoring:** Although our plans offer unlimited data, we continuously monitor network performance to ensure all customers receive reliable and consistent service. This monitoring is not related to individual data usage, but rather ensures that our network operates optimally for all users.

Customer Notifications

Customers will not receive warnings or penalties related to data usage for plans with unlimited data. However, should any changes to our data allowance policy be made, affected customers will be notified at least 30 days in advance.

Sharon Telephone Company remains committed to providing clear and accurate information regarding our broadband services in accordance with FCC guidelines. Should you have any questions regarding your plan or our data allowance policy, please contact our customer service team for assistance at 319-679-2211.